## Welcome to aliz

Clöz has built its reputation on providing innovative and quality products. Our goal is complete satisfaction. Following is an outline for processing a return or exchange, or you may visit www.cloz.com/returns for additional information.

#### RETAIL STORE MERCHANDISE RETURNS:

If you have made a purchase from one of our retail locations, only the merchandise you purchased from that location can be returned to that location. If you have made a purchase from our catalogue or web site, you will need to follow the instructions listed below.

- · Retail items with their original receipt can be returned for full credit in their original, un-washed, un-altered, non-monogramed / personalized condition within 14 days.
- All sale item merchandise is a final sale purchase. No returns or exchanges.
- Merchandise returned 15-30 days after purchase will receive a store
- Merchandise returned without a receipt will receive a store credit for the lowest amount currently listed for the item including sale prices as long as the item is still being offered at the store.
- . Merchandise without a receipt and no longer sold at the store cannot be returned for refund or credit.
- . Store Merchandise cannot be returned after 30 days.
- Refunds are issued in the manner in which the purchase was made. Only cash refunds under \$100.00 will be returned in cash if less than a 14 day purchase. Cash sales greater than \$100.00 will receive a company check. Please allow up to 21 days for processing.
- · Gift receipt returns will receive a store credit only prior to 30 days of merchandise receipt.

#### CATALOGUE OR INTERNET MERCHANDISE RETURNS:

- · Catalogue and Internet merchandise in its un-washed, un-altered, nonmonogramed / personalized can be returned for full credit if received within 21 days from ship date.
- . Other restrictions may apply to your return on certain items like socks, underwear, and other monogramed apparel.
- Those types of items cannot be returned or exchanged regardless of the date.
- Those items should be listed individually in the catalogue or on the web site as non-returnable/exchangeable items.
- No refund or credit will be given for non-returnable or exchangeable merchandise.
- · Merchandise returned 22 to 45 days after shipment in its un-washed, un-altered, non-monogramed/personalized condition can be returned for merchandise credit.
- · Merchandise returned after 45 days from shipment cannot be returned or exchanged.

#### HOW TO RETURN / EXCHANGE INTERNET. CATALOGUE OR NON-STOCK RETAIL STORE MERCHANDISE:

- Before you package your merchandise for refund or exchange, please call Clöz customer service at (773) 247-8879 between the hours of 8 am to 4pm Mon - Fri. CST (9am-5 pm EST) or visit www.cloz.com/RAnumber to obtain a Return Authorization Number (RA #).
- Merchandise will not be accepted for processing without an RA# on the outside of box.
- · Please indicate on this form (you may use an additional note sheet if necessary) the items you wish returned.
- . If applicable, list in the area below any items you wish replaced or exchanged for the items being returned.
- Upon inclusion of your form with your merchandise, and once you have indicated your RA number on the outside of your package, please send your return via an insured carrier to:

Clöz Return Department • 2910 West 36th Street Chicago, IL 60632

- · Please make sure you ship your package insured and prepaid via FedEx, UPS, USPS or DHL. Clöz will not accept responsibility for uninsured or non-receipt verification returned packages.
- Upon receipt of your returned merchandise. Clöz will process your return and or exchange and process the return refund and or process the requested replacement items.
- · Exchanged merchandise is shipped via ground delivery. Your exchanged merchandise will be shipped at no charge. However, returning the merchandise you wish for refund or exchange is your respon-
- Express shipping your exchange will incur additional fees. Please contact customer service (773) 247-8879 between the hours of 8 am - 4 pm Mon - Fri. CST (9am-5 pm EST) for express shipping prices.

#### WHAT IF I'M IN A RUSH FOR MY EXCHANGE?

- You may expedite your exchange by calling customer service (773) 247-8879 between the hours of 8 am - 4 pm Mon - Fri. CST (9am-5 pm EST) and request an "Advance Exchange".
- · You will be charged in full for your "Advance Exchange" merchandise once it is shipped.
- · You will receive credit for your returned merchandise, subject to the Clöz policy, upon Clöz' receipt.
- Name tapes will not be sewn into "Advance Exchange" merchandise.
- Your Advance Exchange processing time will be expedited. However, it will be shipped FedEx Ground.
- . If you wish to expedite the shipping time, the additional express shipping charges will be your responsibility.

## IS YOUR ORDER INCOMPLETE?

PLEASE CHECK YOUR ORDER IMMEDIATELY UPON RECEIPT OF YOUR PACKAGE.

#### **BACK ORDERS:**

- Back-ordered merchandise in the process of being personalized or readied for shipment cannot be modified or canceled.
- Your order is charged in full for all merchandise you have ordered at the time of the initial shipment.
- · You will not be charged for additional shipping on back-ordered merchandise.
- · Back-ordered merchandise will be sent via ground delivery.
- · Clöz cannot make changes, deletions or additions to back orders

## SHORTAGES & CLAIMS:

Please check your order immediately upon receipt of your package.

- If your package arrives damaged or there is a shortage, please keep packing materials and contact our customer service dept. 773.247.8879 between the hours of 8 am - 4 pm Mon - Fri. CST (9 am-5 pm EST).
- Shortages or damage claims can only be honored for (7) days after receipt of merchandise.

Please Note: Clöz reserves the right to substitute or discontinue a product based on availability or production. Prices listed in error are subject to change and correction without notice. We apologize for any inconvenience this may cause.

## DAGUING LICT GOOG

	WP. L Add	and Dan Kagan				
	Winter Address	Summer Addre	SS			
P.O. Box 612		593 Bryn Mawr Road				
	Shorts Hills, NJ 07078 Phone: 973.467.3518	Honesdale, PA 18431				
Fax: 973.467.3750		Phone: 570.253.2488 Fax: 570.253.1350				
LAF	KE BRYN MAWR CAN	IP REQUIRED UNIF	O R M			
Qty. Suggested Description						
100-300	Name	Tapes				
2	Choose 2 of the fol					
	Hunter Sweatshirt with Sev					
	Ash Sweatshirt Logo'd (Crew or Hooded)					
	Hunter Sweatshirt Logo'd (Crew or Hooded)					
2	Choose 2 of following Sweatpants:					
	Ash Sweatpants Logo'd					
	Hunter Sweatpants Logo'd					
6	Choose 6 from the following White Tees Logo'd					
	White Traditional Short Sleeve Tee Logo'd					
	White / Hunter F					
	White Tank					
		tted Tee Logo'd				
1	Senior Camp Tee Antique Gold Logo'd					
		ring 7th grade & up)				
1	Junior Camp Tee H					
	(for campers entering	g 6th grade and under)				
3	Hunter Traditional Tees Logo'd					
3	Gold Traditional Tees Logo'd					
1	Hunter N	ame Shirt				
1	White Long Sle	eeve Tee Logo'd				
1	Hunter Long Sleeve Tee Logo'd					

## 1 Pair of Slacks, Capris, or Jeans, for Friday night (White) 1 Hunter Camp Jacket Logo'd 1 Pair of Sneakers (Required) Pair of Extra Shoelaces ADDITIONAL REQUIRED APPAREL & ACCESSORIES (Please conform to recommended quantities) 4 Assorted Casual Short Sleeve Tops (non-uniform) 2 Assorted Casual Long Sleeve Tops (non-uniform)

Hunter / White Reversible Mesh Tank Logo'd

Hunter Shorts (Your Choice) Logo'd

White Shorts (Your Choice) Logo'd

White Shorts (Your Choice) no logo

3

3

3

2	White Tees (non-uniform)		
2	Pairs of Blue Jeans / Long Pants (non-uniform)		
3	Pairs of Shorts (Your Choice) (non-uniform)		
	UNDERGEAR		
12	Pair of Underwear		
18	Pair of White Socks		
2	Sets of Warm Sleep Wear		
2	Sets of Lightweight Sleep Wear		
2	Sports Bras		

Qty.	Description	# Packed
uggested	Description	Going
	BED & BATH	
	Bryn Mawr will supply all towels, sheets, and laundry bags for each camper. Only Senior Campers may bring their own	
	sheets and towels.	
2	Note: Laundry is done twice per week and returned next day.  Blankets or 1 Comforter	
1	Standard Pillow	
1	Pillow Case	
1	White Hooded Terry Bathrobe (Logo Optional)	
3	Washcloths	
	Toothbrushes, Hair Brush, Soap, Shampoo, Conditioner	
	WATERFRONT	
1	Hunter Team Swimsuit (Optional, but required for swim team)	
3	Additional Swimsuits (any color)	
1	Pair of Tevas / Sandals	
	Sun Screen, Lip Balm, Nose Clip, and Ear Plugs	
	CAMPING GEAR	
1	Flashlight & Extra Batteries	
1	Water Bottle or Canteen	
1	Overnight Trip Bag (Seniors Only)	
1	Insect Repellent	
	OUTERWEAR	
1	Hooded Rain Jacket or Poncho	
	PACK & SHIP	
2	Soft Trunk / Cargo Bags w/ Name	
1	Luggage Tags (Optional)	
	EQUESTRIAN (RIDERS ONLY)	
1	Pair of Jodphurs	
1	Pair of Paddock Ridding Boots	
	ATHLETICS	
	Lake Bryn Mawr Camp provides athletic equipment necessary for	
	campers to participate in activities, unless noted "Required" all	
	items are Optional; however all personal items must be	
	clearly marked with the camper's name.	
	GYMNASTICS	
	(Both leotards are required for any camper interested in	
1	participating on a team program. Everyone is accepted on a team)	
1	Hunter Long Sleeve Leotard Logo'd Hunter Sleeveless Leotard Logo'd	
'	SOCCER	
2	Pair of Soccer Socks (Required)	
1	Pair of Shin Guards (Required)	
1	Pair of Athletic Field Cleats (for all field sports)	
1	Mouthguard	
•		
1	TENNIS White Tennis Bottom (Choice of Short or Skirt)	
1	Visor or Cap	
1	Tennis Racquet (Required)	
1	Pair of Tennis Sneakers (Required)	
•	Wrist Band / Head Band (Logo Optional)	
ntinued.	V United the	

Qty. Suggested	Description	
	SOFTBALL	
1	Softball Glove	
1	Baseball Cap (Optional)	
	ROLLERBLADING	
	(Required if camper is bringing roller blades to camp)	
1	Helmet for Roller Blading	
1	Roller Blade Protective Pack	
	(Wrist, Elbow and Knee Pads)	
	LACROSSE	
1	Goggles (Must Meet ASTM F803-03 Standards)	
	(Required if playing Lacrosse)	
	STATIONERY & EXTRAS	
	Sets of Stationery & Stamps	
	Pens and pencils	
	Books and Non-Electronic Games	
1	Set of Extra Eyeglasses	
1	Pair of Inexpensive Earrings	
	One-Time Use / Inexpensive Camera, Film / Mailers	

## **CAMP NOTES**

# How To Order From Oliz

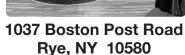


Visit us at one of our East Coast Fitting Shows.

Log on to <a href="www.cloz.com/fittings">www.cloz.com/fittings</a> for Dates, Times, and Locations.

Visit one of our Camp Superstores located in Rye, NY and Buffalo Grove, IL.







733 Hastings Lane Buffalo Grove, IL 60089

914.925.8887

773.247.8879

## **Rye Store Orders Please Note**

Logo'd camp merchandise orders placed at the store or over the phone will incur normal shipping & handling charges. Rye does not inventory logo'd camp merchandise for pick-up.

### Buffalo Grove Camp Store Orders Please Note:

Non-stock and/or nametaped Buffalo Grove Store orders/merchandise cannot be picked up at the Buffalo Grove location. Orders will be shipped directly to your home or business address. They will incur regular shipping and handling charges for delivery.



Phone your order to one of our qualified customer service representatives, 800.876.2267.

Mail Your Order To:
Clöz
2910 West 36th Street
Chicago, IL 60632

Fax: 773.247.7445



1 **	Method of Payı	ment:						
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TM	■ MasterCa	rd 🗌 Vi	sa 🗌	America	an Expi	ress	Discover	
The Clöz Companies								
2910 W. 36th St. • Chicago, IL 60632 Orders: 800.876.2267	Credit Card Acco	ount Number					xp. Date (mo/yr)	
In Illinois: 773.247.8879	Print Name							
Fax: 773.247.7445 Website: www.cloz.com	on Credit Card:							
Website: www.cio2.com	Cardholder's							
CAMP:	Signature:							
			Camp Sess	sion Star	t Date:			
Ship To: (we cannot deliver to l	P.O. Boxes)				All Intern	ational Orders	will be shipped	
Child's Name:			☐ Ship To	Camp		unless we rec ition by separa		
Address:								
Apt City	Sta	ite	□ Please	Ship To	A Differ	ent Address	3	
Zip Day Phone			Name:					
Evening Phone			Address					
Fax			Apt.	Citv				
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SHIPPING AND HANDLING: SHIPPING	AND HANDLING CHAR	GES:				Merchandise Tot	al	
Please allow 14-21 business days for order \$0 - \$15	.99 add \$5. \$30.99 add \$6.	I	s tax for shipments	to CT EL MA				
Ground shipping handling and insur-	\$40.99 add \$8.95							
	\$50.99 add \$9.		5			<sup>19</sup>		
	\$75.99 add \$10		andling Charges for	oooh obinnir-	addrace (C-	n instructions of !-	<del>(1)</del>	
require additional Shipping and Handling \$76.00 -		.95 Shipping and Ha						
Peliveries outside of the continental USA require additional Shipping and Handling charges. Reminder: FedEx Ground delivery \$150.00	\$75.99 add \$10 \$100.99 add \$11 - \$149.99 add \$13 - \$249.99 add \$15	1.95 Shipping and Ha 3.95 5.95				e instructions at le	ft)	
Deliveries outside of the continental USA require additional Shipping and Handling charges. Reminder:FedEx Ground delivery days are Tuesday - Saturday. To find out amount required, call our customer service \$350.00	\$75.99 add \$10 \$100.99 add \$11 - \$149.99 add \$13	1.95 Shipping and Ha 3.95 5.95 7.95 0.95					ft)	

Call For Rates to AK, HI US Territories & Canada